

DECLINED SECURITY RECOMMENDATION ACKNOWLEDGMENT

COMNEXIA Corporation

Customer Risk-Decision Form

Version 2026.08.14

Purpose. This form documents a Customer business decision to decline, delay, disable or materially limit a security recommendation made by COMNEXIA. It supplements Section 8.4 of the MSA and does not expand COMNEXIA's liability or create a guarantee that adopting the recommendation would prevent every incident.

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1. Customer and Recommendation

Customer legal name	
COMNEXIA recommendation date	
Recommendation / control	
Affected systems / users / locations	
COMNEXIA contact	
Customer decision-maker	

2. Recommendation Summary

COMNEXIA recommended the following security measure or remediation:

3. Risk Explained to Customer

COMNEXIA has advised Customer that declining, delaying, disabling or materially limiting the recommendation may increase one or more of the following risks, as applicable:

- unauthorized account or system access;
- malware, ransomware, phishing or business email compromise;
- data loss, disclosure or corruption;
- service interruption or delayed recovery;
- use of unsupported or vulnerable technology;
- regulatory, contractual or insurance consequences; or
- other foreseeable consequences reasonably related to the declined control.

4. Customer Decision

- ☐ Customer declines the recommendation.
- ☐ Customer delays the recommendation until: _____.
- ☐ Customer accepts a reduced or alternative control described below.
- ☐ Customer previously approved the control but is instructing COMNEXIA to disable or materially limit it.

Alternative or additional instructions:

5. Customer Acknowledgment

Customer confirms that an authorized business representative has reviewed the recommendation and the material risk described above. Customer is making its own business decision concerning the recommendation. To the extent a later loss, compromise or interruption is materially caused or materially increased by Customer's documented decision, responsibility is allocated as provided in the MSA. This acknowledgment does not excuse COMNEXIA from responsibility for its own independent breach of an obligation expressly assumed in the Agreement.

IMPORTANT

Signing this form does not mean COMNEXIA is guaranteeing that implementation of the recommendation would prevent a future incident. Security controls reduce risk; they do not eliminate it.

6. Authorization

Customer authorized representative	
Title	
Signature / electronic acceptance	
Date	

COMNEXIA representative (acknowledging receipt only):